

Your digital guest information

Your digital guest information	1
1. The most important thing in advance	2
2.1 Important information for emergencies	3
2.2 Pool safety	5
2.3 Your personal safety	5
2.4 Fire safety/ safety when handling gas	6
3. Information about your accommodation	7
3.1 Equipment	7
3.2 Cleaning and maintenance	8
3.3 Precautions	8
4. Departure	9
5. Beaches and bathing	10
6. markets in the area	11
7. Restaurant recommendations	12
8. Other	12
8.1 Construction work	12
8.2 Electricity	13
8.3 Animals	13
8.4 Driving a car	14
8.5 Taxis	14
9. Information about the surroundings	14
9.1 Moraira	14
9.2 Benitachell	15
9.3 El Portet	15
9.4 Javea	16
9.5 Calpe	16
9.6 Jalon	17

1. The most important things first

Welcome to our vacation accommodation! We are delighted that you have decided to stay with us. So that you can enjoy your stay right from the start, we would like to inform you of a few important points below:

- Towels and bed linen are already provided according to the number of people booked.
- The WLAN password is: 12345671
- If you have any technical or similar questions during your stay, you can reach our janitor Marko on the following telephone number: 0034 633 51 65 07.
- Marko speaks fluent Spanish, English, French and German.
- Please make sure you clean the kitchen utensils thoroughly before you leave.
- You can simply leave the key on the kitchen table and close the door before you leave. Alternatively, you can put it back in the key box.
- Please always close the windows and doors before you leave the apartment.
- Please remember that the doors cannot be opened from the outside without a key. Therefore, always make sure that you have your key with you.
- Before using the pool, it is necessary to take a shower.
- In the kitchen you will find oil, vinegar, salt and pepper. These are at your disposal and we are happy for you to use them. If one of these products is used up, we ask you to buy more so that they are also available for the next guests.
- Your accommodation has a TV with an activated Netflix account, which you can use free of charge.

If you have any further questions or concerns, please do not hesitate to contact us or the janitor. We wish you a great vacation!

Best regards,

Sebastian and the marysol Costa Blanca team

2. Emergency and safety

2.1 Important information for emergencies

Emergency numbers

Rescue service: 112

Police: 112

Fire department: 112

United States Embassy, Madrid:	(+34) 91 587 2200
British Embassy, Madrid:	(+34) 91 714 6300
Irish Embassy, Madrid:	(+34) 91 436 4093
German Embassy, Madrid:	(+34) 91 557 9000
French Embassy, Madrid:	(+34) 91 423 8900
Italian Embassy, Madrid:	(+34) 91 423 3300
Portuguese Embassy, Madrid:	(+34) 91 782 4960
Dutch Embassy, Madrid:	(+34) 91 353 7500

Report to the police

If, despite all your precautions, something has been stolen or you have lost something valuable, file a report with the police, which you will need to submit to your insurance company.

- Call the police headquarters in Madrid on 902 102 112.
- English-speaking staff are available around the clock.
- Describe what has happened and what has been stolen or lost.
- Have your passport and travel details to hand.
- You will be given a reference number, please make a careful note of it.
- Within 12 - 24 hours, the Madrid police headquarters will send the police report to the nearest police station in your area.
- Collect the police report from the police station. You will need your passport and the reference number provided.

- If the house has been damaged by strangers, please call the police and inform us as well.

Doctor

Dr. Hasso Stötzer

- Avinguda de La Marina 3, 03720 Benissa, Alicante (opposite supermarket Pepe la Sal)
- Mon - Fri: 09:30 - 14:00 and by appointment
- Tel.: (+34) 639 138 886
- Specialist in general medicine
- <http://drstoetzer.com/index.php/de/>

Pharmacy

The pharmacies are called "farmacia" and are generally marked with a green cross. The highly trained pharmacists will prescribe medication for minor ailments or general illnesses, which you can buy directly there without a prescription.

Ldo Vicente Elías Garrido

Calle de la Iglesia, 6, 03724 Moraira, Tel.: (+34) 965 74 40 21

Hospital

Hospital De Denia Marina Salud, Denia A

Av. Marina Alta, s/n, 03700 Dénia, Alicante, Spain

Tel: (+34) 966 42 90 00

Hospital La Pedrera

Partida Plana d'Est, 4, 03700 Dénia, Alicante, Spain

Tel: (+34) 966 46 71 70

2.2 Pool safety

- The swimming pool is not supervised - be careful with children!

- Familiarize yourself with the deep and shallow areas in the pool and any special features, such as sloping areas under the water.
- Beware of slippery surfaces around the pool.
- For the safety of the children, close the gate in front of the house to the pool.
- Avoid using the pool when you are alone.
- Do not swim at night.
- Alcohol consumption is not recommended before or during swimming.
- Only take drinks in plastic bottles to the pool, no glass!
- Do not bring any furniture, household items or similar into the pool or pool area.
- Please shower before using the pool.

2.3 Your personal safety

The same safety precautions should be taken away from home as at home. Unfortunately, in many vacation destinations - especially in larger cities - there are also opportunist thieves and pickpockets. By taking a few simple and obvious precautions, you can minimize the risk of falling victim to such a thief.

- Make sure you know the local emergency contact numbers and have them to hand.
- Always keep an eye on your bag or personal belongings, especially in places where there are a lot of people, such as markets, supermarkets, parking lots or beaches.
- Never leave your personal belongings and valuables open and visible in the car. It is better to lock them in the trunk out of sight. Lock the doors of the car when driving through built-up areas.
- Always lock the back door of the house and/or the main entrance door, even if you are only at the pool or in the garden.
- Make sure that all doors, windows, grilles and/or shutters are securely locked when you leave the house - even if it is only for a short time.
- Never leave personal belongings by the pool or laundry hanging on the line when you leave the house (even for a short time).

- Do not let anyone into the house! If employees of a gas company or other craftsmen want to check something, do not let them in. Even our janitor Marko will never ask to enter the house unannounced.
- Please always make sure that the gas stove is switched off. If you have any concerns about the gas or your gas bottles are empty, please contact our janitor immediately.
- Loose food and crumbs can attract unwanted insects from inside and outside. Please ensure that food is put away when not in use and that kitchen waste is put in the communal garbage cans daily.
- Lost or stolen items must be reported to the police as soon as possible, but no later than 24 hours after discovery of the loss.

2.4 Fire safety/ safety when handling gas

Fire safety

- Do not attempt to work on the gas supply yourself. If you have any questions, please ask the janitor for advice.
- Please extinguish your matches carefully. Smoking is prohibited on the entire property.

In the unlikely event of a fire:

- Call the fire department: 112
- Remain calm.
- Leave the house immediately.
- If your escape route is blocked by heat or smoke, stay in the room and keep the door closed. If there is a window, open it. If there is a balcony, go there to breathe fresh air and attract the attention of neighbors. Place wet sheets or towels in front of the door to keep the smoke out.
- Do not re-enter the house under any circumstances.
- Wait for the fire department to evacuate.

Gas safety

Please ensure that the stove is switched off properly after use. All our gas appliances are regularly checked and maintained by an engineer in accordance with legal requirements. If you have any concerns about using gas, please ask our janitor Marko for help.

- Make sure that the hot water taps are fully open when they are in use. This allows the gas to burn off completely.
- Always turn off the hot water taps carefully when hot water is no longer required.
- If your gas cylinder is empty, please contact the janitor, who will replace the cylinder immediately.

3. Information about your accommodation

3.1 Equipment

- We have carefully prepared the accommodation for you. Please let us know if anything does not meet your expectations.
- Your accommodation is equipped with a gas stove and a gas oven. We make sure that there is always enough gas available. Should the gas run out, please contact the janitor.
- The patio door in the small apartment is locked from the inside with a small lever at the top and bottom. Please make sure you lock the door again when you are not there.
- Please do not take the garden furniture to the beach.
- Roaming within the EU is free of charge, so you can use your cell phone to make calls and surf the Internet just as you would at home. However, some providers throttle the speed after a certain volume abroad.
- You can generally drink tap water, but it has a higher mineral content and is slightly more chlorinated - this can sometimes irritate the stomach of sensitive

people. If you are sensitive: Drink bottled mineral water and avoid ice cubes in drinks.

- Bed linen and towels are for indoor use only, not for the beach.

3.2 Cleaning and maintenance

- The Costa Blanca is a very dry region, especially in summer. If possible, please do not waste water! Car washing is prohibited and may result in criminal charges. If necessary, you can wash your car in special car washes (at petrol stations), where the water is collected and recycled.
- The swimming pool is cleaned weekly so that you can enjoy the pool without any worries. The times at which the pool staff come can vary.
- The gardener only comes in the absence of guests. Watering is automatic. If you accidentally damage something in the garden, please send us a short message and a photo so that the gardener can prepare for it.

3.3 Precautions

- Do not sit on sofas or armchairs if you have applied sun cream or sun oil. The grease contained in the cream leaves unsightly stains that are difficult to remove. If you fail to do so, we will have to charge you for cleaning the upholstered furniture.
- The tenant is responsible and liable for any damage caused during the rental period.
- Please take good care of the keys to your accommodation. If keys are lost, we will have to change the locks for security reasons. We have to charge 135,- Euro for a lost set of keys.
- If you do not need light, please do not leave the interior or exterior lighting on. This consumes electricity unnecessarily and attracts mosquitoes and midges.
- Please do not throw anything other than toilet paper into the toilets. Sanitary towels, tampons and the like thrown into the toilets very quickly block the pipes. Leftover food also does not belong in the toilet.

- Please shower before using the pool. Under no circumstances should you go into the pool with sun cream or sun oil on. The grease contained in the cream severely disrupts the filters and the balance of the pool.
- Please close the doors and windows and any sunshades when it is windy.
- Please do not swat flies or mosquitoes on the walls. This leaves ugly and often bloody stains on the walls that are difficult to remove. The best way to combat mosquitoes is to use anti-mosquito fragrances from electric atomizers, which can be bought in any supermarket or pharmacy.
- Never use wood when barbecuing, only charcoal. A wood fire sprays many more sparks and there is a risk that you will inadvertently set surrounding trees or bushes on fire. It should also be a matter of course to clean the barbecue and grill after use and dispose of the cooled charcoal properly.
- To be on the safe side, you should store food in the fridge to avoid attracting vermin.

4. Departure

Check-out on the day of departure is possible until 11:00 am. Please leave the key on the kitchen table and close the door firmly from the outside when leaving the accommodation.

- Please leave all kitchen utensils in a clean and washed-up condition.
- All furniture and furnishings should be in their original place.
- Please leave the vacation home in a clean and tidy condition.
- Lock all windows and doors.
- Before leaving the house, check that you have packed all your personal belongings.
- Please switch off all electrical appliances (except the fridge), including the air conditioning units.
- Dispose of your garbage in one of the nearest containers before you leave.

5. Beaches and bathing

- If possible, always stay in the separate swimming area.
- Never let small children out of your sight and be particularly careful.
- Do not eat or drink after or immediately before swimming.
- Pay attention to any zones for motorboats, jet skis etc. and avoid swimming in these zones.
- Avoid alcohol when sunbathing as it further dehydrates the body.

Bathing flags

Swimming can be dangerous in rough weather conditions or currents. For this reason, you should always observe the bathing flags that are clearly displayed on most beaches.

- Green = no danger
- Yellow = caution
- Red = Danger → If a red flag is displayed, you should not go swimming under any circumstances.

Sun exposure

- Always apply sufficient sunscreen that is suitable for your skin type.
- Never stay in the sun until your skin turns red - the damage has already been done. You should be particularly careful with children.
- For small children, you should use an even higher sun protection factor or even a sunblock. A sun hat and loose cotton clothing round off the perfect sun protection.
- Remember that the sun's rays are most intense at midday between 11.00 and 15.00 hours. Even in the shade, under a cloudy sky or while swimming, you can still get sunburnt.

Beaches

The Costa Blanca is known for its fine sandy beaches and crystal-clear water, most of which have been awarded the EU Blue Flag for excellent water quality.

We have listed a few beaches for you here:

- *Javea*: The wide sandy Arenal beach in Javea is particularly suitable for children, as the sea remains shallow for long stretches.
- *Moraira Ampolla*: 500 m sandy beach framed by rocks. View of the old Moraira watchtower. Sports facilities, marina, bars and restaurants nearby.
- *Moraira Portet*: Small sandy beach in a pretty bay, popular with boats for mooring. Restaurants and bars right on the beach. Sports facilities.
- *Javea Granadella*: Small pebble beach in a quiet bay. Restaurant nearby.
- *Javea Arenal*: Approximately 1 km of fine sandy beach in a bay. Restaurants, bars and promenade available. Sports facilities.
- *Denia Las Marinas*: Several kilometers of sandy beach. Bars, cafes and restaurants nearby.

In addition to the large public beaches, there are also small beaches in hidden coves, beaches with dunes and beaches with pine forests or palm trees. These can often be found on paths off the main roads, marked 'Playa' or 'Cala'. Please note: there is little natural shade on most of these small beaches.

6. Markets in the area

Please note that pickpockets like to cavort at the markets. Most people are robbed at markets. Make sure you keep an eye on bags, handbags and your money.

The Moraira market takes place every Friday morning and is located directly behind the town in a large parking lot. This leads to a massive parking problem, which is why you have to get there very early. Moraira is one of the most extensive markets on the Costa Blanca and a visit can be an interesting vacation experience. All kinds of fruit and vegetables, nuts, herbs and spices are on offer, as well as clothing, shoes, leather and ceramic goods, carpets, as well as furnishings and household goods.

We have listed an overview of the markets in the region for you below. Please note that the dates may change depending on the season and special circumstances.

Markets

Monday	Denia
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	Parcent
Tuesday	Altea
Wednesday	Teulada
Thursday	Javea
	Villajoyosa
	Pego
Friday	Moraira
	Alfas del Pi
Saturday	Benissa
	Calpe
Sunday	Pedreguer (flea market)

7. Restaurant recommendations

- *Casa Lili (Moraira)*: Inexpensive and good lunch
- *Restaurante Vista iFach (Moraira)*: Fresh food, especially tapas and seafood, perfect for dinner
- *Bar Jimmy's (Moraira)*: Rustic bar with a mixed crowd and a variety of dishes
- *Restaurante La Paillotte (Benissa)*: Upscale restaurant with unobstructed views of the sea and its own pool
- *Cascada (Benissa)*: Cute little café with a view of the sea and simple but great dishes for breakfast and lunch

8. Other

8.1 Construction work

During the summer, no construction machinery may be used for private purposes in Moraira. During the rest of the year, in rare cases, there may be construction work in the vicinity of the accommodation. We have no influence on this and ask for your

understanding. All work on the house (except in emergencies) will only be carried out when there are no guests. In this way we want to guarantee you a relaxed vacation. On rare occasions, the water works may turn off the water for a few hours to carry out repairs in certain areas. We also have no influence on this and ask for your understanding.

8.2 Electricity

The Costa Blanca still uses overhead power lines for electricity almost everywhere. The grid is therefore more susceptible to power cuts or overloads. If there is a power cut, please first check whether there has been an overload in the accommodation - the fuse box is located in the large apartment next to the front door. All switches must be flipped up, simply push the switches back up. If you live in the lower apartment or the check of the fuse box was not successful and there is still no power after an hour, please contact the janitor.

The voltage in Spain is 220 volts and most sockets have two poles. A travel adapter may be advisable for travelers from Great Britain.

8.3 Animals

We strongly recommend that you do not feed or play with wild or domesticated animals. Do not leave food outside unattended as this may attract animals. If you have been bitten or scratched by an animal, seek medical help as soon as possible. Open doors (our windows are fitted with fly screens) are an open invitation for mosquitoes and other insects, especially in the evening and at night and when the lights are on. Most supermarkets offer a wide range of sprays, creams, electric sprayers and many other insect repellents. We recommend avoiding chemical elements in the bedroom and using electric solutions instead.

8.4 Driving a car

- Carry a valid driver's license and a copy of the rental contract from the rental car company.
- Always avoid drinking and driving, as this is prohibited in Spain.
- Drive carefully and slowly if you are driving during or after a rain shower. After long dry spells, the roads become slippery and slippery when it rains, and the wet dust on the roads is like soft soap.
- Wear your seat belts. This applies to both the front and rear seats.
- Do not use cell phones while driving, as this is prohibited (this also applies to headsets). You are also not allowed to talk on the phone in a parked car if you are sitting in the driver's seat. Heavy fines are levied for violations.
- The speed limits must be observed. Compliance is monitored by the police. If the speed limit is exceeded, the police can impose heavy fines, which must be paid on the spot. The maximum speed in residential areas is 50 km/h. On all other roads 90 km/h and on highways 120 km/h.

8.5 Taxis

Emma Font

(+34) 679 342 170

Central Taxis

(+34) 966 89 79 11

9. Information about the surroundings

9.1 Moraira

Once a sleepy fishing village, Moraira has developed into a small but charming and picturesque town. One of the most popular spots is located next to the pretty marina

with a good selection of restaurants and bars. A charming square, which still retains much of its original character and atmosphere, is also located in the center and is home to the local church. The narrow cobbled streets are lined with restaurants, bars and some interesting stores.

The town has its own popular sandy beach with shallow waters and a smaller beach in the neighboring village of El Portet. Both beaches have been awarded the prestigious EU Blue Flag for their cleanliness and are safe for the whole family. Both beaches also have beach bars and restaurants serving drinks, snacks and main meals. It is also worth exploring the many other bays with sandy or sandy/rocky beaches along the coast.

Other local leisure facilities include three large golf courses, tennis, soccer, squash, all water sports, boat hire and excursions, horse riding, go-kart racing tracks for adults and children, a small fairground and a handful of good nightclubs for all ages. Moraira lies at the end of a long valley. The surrounding pine-covered foothills provide both shelter from the winter weather from the north and a natural eddy for cooling sea breezes in the summer.

9.2 Benitachell

This typical Spanish village with its narrow, picturesque streets and colorful houses is definitely worth a visit. Benitachell is located between Moraira and Javea.

9.3 El Portet

Just a short walk along the coastal road from Moraira is the beautiful bay of El Portet. It has a beautiful, narrow sandy beach, ideal for children, and a handful of beach bars serving food and drinks. A camera is a must to capture the breathtaking views of the bay and surrounding hills.

9.4 Javea

The coastline of Javea is 25 km long and offers beaches and coves characterized by their natural beauty, clear waters and Mediterranean forest. Javea has two main beaches. The most popular is the sandy Arenal beach with a promenade that dominates the atmosphere during the day. At night it comes to life and invites you to take a stroll along the promenade to visit the numerous market stalls. The beaches of Javea are awarded the Blue Flag of the European Union every year. They have a very gentle slope to the sea and are very safe for families. The numerous services include water sports, playgrounds for children, sun lounger hire and natural and artificial shade. In high season, a funicular runs between the two centers of the resort.

The pretty old town of Javea lies behind the harbor and has narrow streets where you will find local stores and quaint little cafés. This part of the town has a very Spanish feel and offers a selection of stylish restaurants and bars with wonderful views of the harbor. In the old town you will also find the market, the post office and the main church. The beach here is pebbly and is lined by a palm-lined promenade that leads to the harbor.

9.5 Calpe

This popular resort has two blue flag beaches separated by the impressive Ifach Rock, which rises 332 meters out of the Mediterranean Sea. The rock was turned into a nature park in 1987 and provides shelter for a variety of plants such as the cistus, orchids, tree seedling and Ifach mushroom. On one side of the rock there is a long sandy beach and a fishing port known for its fantastic selection of fresh fish restaurants. On the other side is another long sandy beach that leads into the town center where you will find an abundance of stores, lively bars and restaurants, most of which have a lively outdoor terrace. Calpe's beautiful Levante beach, with its white sand, offers a wide range of water sports.

9.6 Jalon

The Jalon Valley is one of the most popular and picturesque rural areas in the heart of the Costa Blanca, around 30 minutes' drive from Moraira. The area is particularly beautiful in spring when the valley is covered in flowers. The valley consists of six villages: Muria, Benichembia, Parcent, Alcalali, Jalon and Lliber, all of which are crossed by the River Jalon. Jalon, the main town in the valley, is internationally renowned for the production of table wines and is also known locally for its fine selection of pastries and sweets.